

CROATIA GEMS

ADDITIONAL SERVICES – DUBROVNIK RIVIERA Transfers, Car Hire, Chefs, Food Baskets



Please see below a range of additional services to help make your holiday go with a swing! Of course, we can also advise you on the best places to windsurf, dive, snorkel, fish etc.....!

Car Hire & Transfers

- **Bypass the long car hire desk queues** at the airport and walk straight outside to where our local supplier will meet you with your car...
- **Relax** & have a **private transfer waiting for you** so you can be sure you'll get to your destination as quickly as possible...
- **Car hire delivery to your property** – we'll do all the hard work for you.
- **Sunday rentals** are normally no problem.
- We are **on hand 24 hours a day** in case you need us to help sort out any problems you may encounter. If you bump the car, get a flat tyre, there is any confusion or you are lost, it can be **comforting and very useful to have us on hand** to help!

1) ADDITIONAL SERVICES

(Chef Hire, Cot Hire, Additional Linen or Cleaning, Food Baskets, Baby Sitting at Kindergarten or at house)

2) TRANSFERS

3) CAR HIRE

4) HOW TO BOOK!

Please note that prices are exclusive of 23% local VAT and assume you will pay in cash in Kuna, on arrival to the local supplier. If you wish to pay by credit card, this is no problem but VAT will then need to be added and credit card charges will apply. Please see Terms & Conditions at the end of this booklet.

Prices are listed in Croatian Kuna and approximate prices in GBP are also given based on an £/KN Exchange rate on 30th March 2011 of 0.1195.

CROATIA GEMS

Additional Services



We can arrange a host of additional services for you to make your holiday go more smoothly...If you would like a food basket on arrival or a chef to prepare scrumptious local specialities for you, just give us a call... Our team in Dubrovnik has all the best local contacts so whatever you need, let us know before you go and we'll book it in for you.

VARIOUS OTHER SERVICES

***Prices are per person in Croatian KUNA, exclusive of Croatian VAT and based on CASH payment. Guests can also pay by credit card but the prices will then increase by 23% and a credit card fee of 4% will also apply.

<p>Scooter Hire</p>	<p>50cc Scooters available for hire by the day at 220 KN (approx £26) per day. Driver's license required.</p>
<p>Cooks/chefs/private catering</p>	<p>The following is a guide – and we will normally quote you for the set up and type of menu you require; The chef may not be the same person each day, but all the chefs we contract are experienced professionals from some of the best Dubrovnik restaurants. The Chef will usually be aided by a waiter who will set up the table, present the food and clean up afterwards.</p> <p>3 course meal prices:</p> <p>1 – 5 pax = 945 KN (approx £113) 6 – 10 pax = 1800 KN (approx £215) 10 – 20 pax = 2500 KN (approx £299)</p> <p>***Each additional course if requested is extra 70 KN(approx £9) per person</p> <p>The price for breakfast (buffet style) is 300 KN (approx £38)</p> <p>Prices include: buying ingredients (not the price of the actual ingredients which is paid by the guest), preparation and presentation of food, setting the table, serving, and clearing/washing up.</p>
<p>Baby Sitting</p>	<p>Baby Sitting Service - child care professional is at your disposal at pre-arranged times. The price of babysitting per hour at the kindergarten is 75 KN (approx £9), while the price for one hour of babysitting at the villa or apartment you are renting is 145 KN (approx £17) + transportation expenses (calculated before the service is confirmed).</p>
<p>Baby Cot / High Chair Hire</p>	<p>35 KN (approx £4) per day</p>
<p>Additional Linen Service</p>	<p>Linen/towels are changed once per booking or weekly (if the booking is longer than a week). Extra changes are charged 75 KN (approx £9) per set (two sheets, pillow case, two towels)</p>
<p>Additional Cleaning</p>	<p>Cleaning is done once per booking. Extra cleaning is charged 75 KN (approx £9) per cleaning person, per hour of cleaning.</p>
<p>Food Basket on Arrival</p>	<p>Food basket contains: 1 Long lasting bread, 1 Butter 200 g, 1 Jam – marmalade, 1 small pack of corn flakes, 1 large bottle of still water, 1 kg sugar, 1 kg salt, 1 milk, 1 juice, 1 cheese (200 g), 10 eggs, 1 small pack of Nescafe</p> <p>Price: 220 KN (approx £26)</p> <p>Extended food basket also includes: 1 bottle of wine, 1 ham (200 g), 1 basket of fruit, 1 box of English tea</p> <p>Price: 365 KN (approx £44)</p> <p>(Please note that we are normally unable to change the contents of the food baskets).</p>

CROATIA GEMS

Car Hire & Transfers – Dubrovnik Riviera:



- **Bypass the long car hire desk queues** at the airport and walk straight outside to where our local supplier will meet you with your car...
- **Relax** & have a **private transfer waiting for you** so you can be sure you'll get to your destination as quickly as possible...
- **Car hire delivery to your property** – we'll do all the hard work for you.
- **Sunday rentals** are normally no problem.
- We are **on hand 24 hours a day** in case you need us to help sort out any problems you may encounter. If you bump the car, get a flat tyre, there is any confusion or you are lost, it can be **comforting and very useful to have us on hand** to help!

TRANSFERS - DUBROVNIK RIVIERA & PELJESAC PENINSULA

***Prices are per person in Croatian KUNA, exclusive of Croatian VAT and based on CASH payment. Guests can also pay by credit card but the prices will then increase by 23% and a credit card fee of 4% will also apply. Payment should be made to the driver. CAR SEATS (PER RTN TRANSFER) COST 150 KN (Approx £18) - SAME PRICE FOR SINGLE TRANSFER

***Transfers to other, non listed, locations are also possible. Prices are available upon request.

Mlini Area: Mlini, Plat

Dubrovnik Area: Dubrovnik Old Town, Zaton, Stikovice, Lozica

Ston Area: Ston

Slano Area: Slano, Trstenik, Orasac

Orebic Area: Orebic, Perna, Kuciste, Viganj, Loviste

Korcula Area: Korcula Island

Trstenik Area: Trstenik, Janjina

1. TRANSFERS ONE WAY - CARS Price per car (maximum 4 people).

From:	To:	Total Price (Kuna)
Dubrovnik Airport	Cavtat area	235KN (approx £28)
Dubrovnik Airport	Mlini area	240KN (approx £29)
Dubrovnik Airport	Dubrovnik area	300KN (approx £36)
Dubrovnik Airport	Ston area	800KN (approx £96)
Dubrovnik Airport	Slano area	650KN (approx £78)
Dubrovnik Airport	Orebic area	950KN (approx £114)
Split Airport	Dubrovnik	1650KN (approx £197)
Dubrovnik Airport	Molunat	450KN (approx £54)
Dubrovnik Airport	Trstenik	800KN (approx £96)

2. TRANSFERS ONE WAY - VAN Price per van (maximum 8 people).

From:	To:	Total Price (Kuna)
Dubrovnik Airport	Cavtat area	240KN (approx £29)
Dubrovnik Airport	Mlini area	260KN (approx £35)
Dubrovnik Airport	Dubrovnik area	290KN (approx £35)
Dubrovnik Airport	Ston area	830KN (approx £99)
Dubrovnik Airport	Slano area	680KN (approx £81)
Dubrovnik Airport	Orebic area	980KN (approx £117)
Split Airport	Dubrovnik	1600KN (approx £192)
Dubrovnik Airport	Molunat	450KN (approx £54)
Dubrovnik Airport	Trstenik	800KN (approx £96)

3. TRANSFERS ONE WAY - LARGE VAN Price per van (maximum 19 people).

From:	To:	Total Price (Kuna)
Dubrovnik Airport	Dubrovnik area	600KN (approx £72)
Dubrovnik Airport	Ston area	1000KN (approx £120)
Dubrovnik Airport	Slano area	800KN (approx £96)
Dubrovnik Airport	Orebic area	1400KN (approx £168)
Split Airport	Dubrovnik	3000KN (approx £359)
Dubrovnik Airport	Molunat	800KN (approx £96)
Split Airport	Dubrovnik	3000KN (approx £359)

CAR HIRE – DUBROVNIK RIVIERA & PELJESAC PENINSULA

PRICES & PAYMENT: Prices are in Croatian KUNA, exclusive of Croatian VAT and based on CASH payment. Guests can also pay with credit card (VISA, MASTERCARD, MAESTRO, DINERS, AMEX) but the prices will then increase by 15%. A credit card % fee may also apply.

See Additional Information at the end of the Car Hire prices.

15th Sept – 15th June (**LOW SEASON**)

GRP.	VEHICLE TYPE	1-2 days	3-5 days	6/7 Days	Additional Days	14 days	Additional Days
		Price per day	Price per day	Whole period	Price per day	Whole period	Price per day
A	Car Type Not Guaranteed FIAT GRANDE PUNTO Active A/C RENAULT CLIO 1.4 A/C OPEL CORSA 1.4e A/C	443KN (approx £53)	361KN (approx £43)	2200KN (approx £263)	310KN (approx £37)	4150KN (approx £496)	285KN (approx £34)
A+	CITROEN C2 AUTOMATIC	487KN (approx £58)	410KN (approx £49)	2400KN (approx £287)	335KN (approx £40)	4600KN (approx £550)	310KN (approx £37)
B	Car Type Not Guaranteed OPEL ASTRA 1.6e A/C RENAULT MEGANE DTCI 1.5 A/C VW POLO Automatic	568KN (approx £68)	470KN (approx £56)	2800KN (approx £335)	380KN (approx £45)	5300KN (approx £633)	355KN (approx £42)
C	OPEL VECTRA 1.9 A/C	652KN (approx £78)	533KN (approx £64)	3180KN (approx £380)	445KN (approx £53)	6000KN (approx £717)	400KN (approx £48)
D	OPEL MERIVA 1.6 Automatic A/C	732KN (approx £87)	598KN (approx £71)	3300KN (approx £394)	582KN (approx £58)	6270KN (approx £749)	445KN (approx £53)
E & F	VW TOURAN TDI Automatic - 7 seats A/C VW PASSAT 2.0 TDi A/C	825KN (approx £99)	678KN (approx £81)	4150KN (approx £496)	545KN (approx £65)	7700KN (approx £920)	493KN (approx £59)
G	OPEL VIVARO 1.9 DTH - 9 seats (A/C) VW SHARAN TDI Automatic - 7 seats A/C	1150KN (approx £137)	940KN (approx £112)	5170KN (approx £618)	754KN (approx £90)	9830KN (approx £1175)	685KN (approx £82)

15th June – 15th Sept (**HIGH SEASON**)

GRP.	VEHICLE TYPE	1-2 days	3-5 days	6/7 Days	Additional Days	14 days	Additional Days
		Price per day	Price per day	Whole period	Price per day	Whole period	Price per day
A	Car Type Not Guaranteed FIAT GRANDE PUNTO Active A/C RENAULT CLIO 1.4 A/C OPEL CORSA 1.4e A/C	500KN (approx £60)	411KN (approx £49)	2500KN (approx £299)	330KN (approx £39)	4630KN (approx £553)	302KN (approx £36)
A+	CITROEN C2 AUTOMATIC	554KN (approx £66)	452KN (approx £54)	2700KN (approx £323)	380KN (approx £45)	5170KN (approx £618)	350KN (approx £42)
B	Car Type Not Guaranteed OPEL ASTRA 1.6e A/C RENAULT MEGANE DTCI 1.5 A/C VW POLO Automatic	644KN (approx £77)	528KN (approx £63)	3150KN (approx £376)	430KN (approx £51)	5930KN (approx £709)	387KN (approx £46)
C	OPEL VECTRA 1.9 A/C	745KN (approx £89)	610KN (approx £73)	3370KN (approx £403)	490KN (approx £59)	6390KN (approx £764)	445KN (approx £53)
D	OPEL MERIVA 1.6 Automatic A/C	840KN (approx £100)	685KN (approx £82)	3775KN (approx £451)	550KN (approx £66)	7175KN (approx £857)	500KN (approx £60)
E & F	VW TOURAN TDI Automatic - 7 seats A/C VW PASSAT 2.0 TDi A/C	945KN (approx £113)	775KN (approx £93)	4600KN (approx £550)	635KN (approx £76)	8825KN (approx £1055)	565KN (approx £68)
G	OPEL VIVARO 1.9 DTH - 9 seats (A/C) VW SHARAN TDI Automatic - 7 seats A/C	1312KN (approx £157)	1075KN (approx £128)	5905KN (approx £706)	865KN (approx £103)	11225KN (approx £1341)	785KN (approx £94)

INSURANCE

The insurance (CDW) is included in prices but if you want to pay the full insurance (CDW +) it will be:

Group:

- A: 53 KN per day
- A+: 60 KN per day
- B: 75 KN per day
- C: 90 KN per day
- D: 90 KN per day
- E: 90 KN per day
- F: 90 KN per day
- G: 90 KN per day

ACCIDENTS & INSURANCE:

The Full CDW insurance (CDW +) covers you for damage to the car, but please note guests must call the police in the case of ANY damage to the car and obtain a POLICE REPORT or else the insurance will not be valid. Please ensure that you read the local suppliers full Terms & Conditions when collecting the car and ask anything you are unsure of.

CONTACT: You will be provided with the local car hire contact telephone number

EXTRAS: Baby seats are 38 KN per day (approx £5), GPS navigation is 38 KN per day (approx £5)

HOW TO BOOK:

ACTIVITIES, EXCURSIONS & BOATS...



ADDITIONAL SERVICES...



CAR HIRE & TRANSFERS...



Bookings are made by Croatia Gems with a 3rd party supplier on your behalf.

To book, we require you to:

- Request the Additional Service in writing (email/fax/post).
- Provide us with your credit card details (your card will not be charged except where cancellation/non-payment fees apply – usually where a cancellation is made at short notice - see below)
- Your booking is confirmed when you receive a Confirmation Sheet from us. Full payment is payable on arrival in Croatian Kuna.
- Prices are listed in Croatian Kuna and approximate prices in GBP are also given based on an £/KN Exchange rate on 8th February 2010 of 0.1197.

Please note that prices are exclusive of 23% local VAT and assume you will pay in cash in Kuna, on arrival to the local supplier. If you wish to pay by credit card, this is no problem but VAT will then need to be added and credit card charges will apply. Please refer to Terms & Conditions below and in your Croatia Gems booking contract.

NB Your Contract for Additional Services is with a 3rd party supplier. Croatia Gems act as an agent for the 3rd party supplier and charge a reservation fee for arranging Additional Services which is included in the above prices. Croatia Gems does not accept any responsibility for any problems or liability arising out of Your booking of Additional Services or Your use of any transport services. Any contract You enter into for Additional Services/ transport services/car hire is with the supplier of the services concerned and You do so at Your own risk. Please see booking conditions for cancellation terms at <http://www.croatiagems.com/terms02.htm>

Cancellation/Non-payment Terms: You may cancel the Additional Services in writing at any time. If You cancel or do not pay for the Additional Services after you have received your Confirmation Sheet then the Company reserves the right to charge a fee as follows:

No. days before Rental Period	Cancellation Charge
+2 days	Reservation fee or up to 25% of the Additional Service price
2 days or less	100% of Additional Service Price (including Reservation Fee)

The date of cancellation shall be deemed to be the date on which the Company receives written notice of cancellation.

NB In the case of non-payment to the Company or the 3rd party supplier, the Company reserves the right to collect payment from You.